



TWOTWENTY

Pre-quotation sheet

Thank you for the opportunity given to provide a quotation for your staircase(s). Should we be favoured with your order please find below points which we must ask you to consider prior to placing your order. This is in addition to our terms and conditions of sale which can be found on our website at: <http://www.twotwenty.co.uk/wp-content/uploads/twotwenty-terms-conditions-of-trade.pdf>

By placing your order through TwoTwenty you are agreeing to the following:

- TwoTwenty does not accept any form of contra charge – please ensure your product is correct in material specification, volume and dimension prior to booking site labour
- Timber is a natural product – please expect some colour variation and movement. Please ensure you seal your product on all sides. Timber components are very likely to split if you do not. They should be sealed prior to fitting and as soon as the timber is conditioned (3-4 days after delivery)
- Special attention should be taken to ensure sufficient headroom and finger room are present throughout the flight and landing area
- Shortage of materials must be reported within five working days of receipt of order. Quotes are all provided excluding VAT at the prevailing rate and are valid for a period of 90 days
- TwoTwenty recommends most strongly that our products are fitted by professional, qualified carpenters; they are not intended to be a DIY fit product
- Staircases are delivered on a 3.5-ton flatbed vehicle with a minimum of 24 hours' notice prior to dispatch. On the day of delivery, the driver will give 1 hour's notice. Additional help will be required to offload if mechanical handling is not available
- Quarter- and half-space landing materials to be supplied by site in all MDF/plywood flights. If the staircase is solid, landing boards will be supplied excluding joists and fixings
- All newel posts supplied need to be notched/cut around trimmers by site
- The staircase and all components remain sole property of TwoTwenty until payment is received in full. Any costs associated with either extraction and uplift of product or collecting outstanding debt will be charged back to the customer

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